# **Frequently Asked Questions**

## What is Derry Medical Center?

Derry Medical Center (DMC) is a Primary Care practice of Family Practice providers. It is a physician-owned, independent practice that has been providing comprehensive care for families in the greater Derry community for over 50 years. Our providers specialize in primary care for every member of the family—from newborns and children to adults and seniors.

#### Where does Derry Medical Center have offices?

Our newest location will OPEN ON JANUARY 2nd at 160 SOUTH RIVER ROAD, BEDFORD, NH—just down the street from the current offices of Doctors Bennett, Fitzgerald and Rosenbaum. The office hours will be Monday through Friday, 8:00 am to 5:00pm.

Our other DMC offices are also accepting new patients and are a short distance from the new Bedford office. They are conveniently located in <u>Derry, Londonderry and Windham, NH</u>.

#### Is Derry Medical Center part of Parkland Medical Center?

No, DMC is a physician-owned, independent practice and is not part of Parkland Medical Center. It is not affiliated with any one hospital, and its patients can receive care at any hospital in the region.

Will Dr. Bennett, Dr. Fitzgerald and Dr. Rosenbaum still use the Elliot Health System for inpatient and specialist care? Yes, as part of an independent practice, they have the ability to continue using the specialists you are accustomed to at the Elliot Health System. And, they can also use inpatient care and specialist care affiliated with other hospitals if required by your insurance.

# If I am an Elliot Health System employee can I continue to receive my primary care from Dr. Bennett, Dr. Fitzgerald and Dr. Rosenbaum?

Yes, if wish to continue to be a patient at their new office located at 160 S. River Road, Bedford, NH 03110, you will need to release your medical records to Derry Medical Center.

#### How do I release my Medical Records to Derry Medical Center at Bedford?

**Electronic Version**: For the **quickest and easiest** way to ensure a seamless transition of your care, you can transfer your records electronically. *Please click the first link below to open the electronic DocuSign form for Release of Medical Records*.

#### **Electronic Medical Release Form.**

**Paper Version**: A paper version of the Medical Release form can be found in the link below. This form can be printed and dropped off at their current office, or mailed to the Elliot Hospital, ATTN: Medical Records Dept., One Elliot Way, Manchester, NH 03104

#### Paper Release of Medical Records Form.

The staff at Derry Medical Center are available to answer questions and schedule appointments by calling 603-537-1300.

### Frequently Asked Questions (continued)

# What insurance plans are accepted?

Most major insurances, and Medicare plans are accepted.

# Are same-day visits available?

Yes, DMC offers accessible primary care that fits your schedule. Same-day visits are available at our Derry, Londonderry and Windham offices by calling 603-537-1300.

- Same-day appointments available, often within two hours
- Evening appointments until 8:00 p.m. most weeknights (in the Derry, Londonderry & Windham office)
- Saturday appointments until 3:00 p.m. (in the Derry office)
- Request appointments online from your computer or smartphone or by calling 603-537-1300
- Calls answered LIVE 7:30 a.m.-7:30 p.m. M-TH, until 5:00 p.m. Fri., and until 2:30 p.m. Saturday.

# Does DMC offer Wellness and Fitness Programs?

Yes, we have a large offering of wellness and educational programs to enhance patient wellness and manage chronic disease. There is also a Fitness Center located in Derry. A description of the Wellness and Fitness programs and easy registration can be found <a href="https://example.com/here.">here.</a>

MORE INFORMATION ABOUT DERRY MEDICAL CENTER CAN BE FOUND ON OUR WEBSITE AT WWW.DERRYMEDICALCENTER.COM OR BY CALLING 603-537-1300.