



PATIENT CODE OF CONDUCT

Patient Name (First and Last): _____ Date of Birth: _____

DMC Primary Care (DMC) is committed to providing quality primary care in a safe, respectful, and inclusive environment. In return, we expect our patients to speak and behave in a respectful manner. If an issue should arise, there are protocols in place to express dissatisfaction. DMC staff will listen, and whenever possible, work to resolve any concerns.

Words or actions that are disrespectful, racist, discriminatory, hostile, or harassing are not acceptable and could be cause for discharge from our practice.

Examples of unacceptable comments or behaviors include, but are not limited to:

1. Offensive comments about others' race, accent, religion, gender, sexual orientation, or other personal traits
2. Refusal to see a clinician or other staff member based on these personal traits
3. Physical or verbal threats or assaults
4. Possession of a weapon while on the premises
5. Sexual or vulgar words or actions
6. Disrupting another patient's care or experience

This Code of Conduct is in place ensure that DMC provides a positive experience for every patient. **Failure to adhere to these requirements may be cause for discharge from our practices.**

By signing below, I acknowledge the DMC Primary Care Patient Code of Conduct:

Signature of Patient/Legal Representative:

Date

Print Name of Legal Representative (if applicable)

Relationship to Patient